

POLSAT PLUS ARENA GDAŃSK

INFORMATION FOR STADIUM VISITORS

HOW GET TO THE STADIUM AND PARKING SPACES

1. For tour with a guide please come to stadium reception Polsat Plus Arena Gdańsk. The entrance to the reception is in front of the railway tracks, preferably via gate number 1, 4, 5 or 12.
2. Parking P1, P3 and P4 near the stadium secretariat, which is available for passenger cars for the first 30 minutes it cost PLN 3.00, the second 30 minutes cost PLN 4.00. Then later the first and each subsequent hour cost PLN 7.00. P5 car parks for coaches payable first and next 2 hours of parking PLN 15.00/h, day cost PLN 50.00. Failure to pay for a parking ticket costs PLN 250.00. Payment can be made at the automatic parking counter located in the car park, the purchased parking ticket must be placed in car behind the windshield in a visible place.
3. The Stadium can also be reached by public transport. From the center of Gdańsk you can get by tram number 10 or number 7, in Gdańsk Wrzeszcz by bus number 158. Name of the destination stop "Polsat Plus Arena Gdańsk".

INFORMATION ABOUT THE VISIT

1. Tours start at the reception of the Stadium Secretariat. Estimated time of the tour is 60 minutes.
2. The time of visiting the Stadium included in the booking confirmation is the time when the tour starts. Please be 10 minutes before the indicated time.
3. Please be punctual, in case of delay the tour may be shortened, moved to another hour or canceled if there is a large number of people enrolled on the day. In case of any delays related to the arrival for the tour or the cancellation of the tour, please inform us (by e-mail or telephone) at least one hour before the start of the tour. Otherwise, the tickets will expire.
4. Visiting Polsat Plus Arena Gdańsk is available to people with valid tickets.
5. There are over a hundred stairs on the Stadium tour, so we recommend wearing comfortable shoes, we also recommend leaving things such as bags, backpacks or prams at the reception desk.
6. The tour takes place only in the company of the tour guide, do not separate from the group. If you get lost, try to contact the closest stadium staff person or another guide.
7. During the Tour, follow the instructions given by the tour guide or another Operator's employee.

8. Toilets for visitors are located near the reception. The toilets will be closed on the tour route.
9. Animals are not allowed on the premises of Polsat Plus Arena Gdańsk. It is only allowed to bring a disabled person with a guide dog.
10. In the remaining scope, the provisions of the Regulations of the Polsat Plus Arena Gdańsk Stadium shall apply.

RULES OF PAYMENT AND TICKET PRICES

1. Ticket prices for Guided Tours
 - normal ticket - PLN 25.00/person,
 - reduced ticket - PLN 18.00/person,
 - group ticket (over 15 people) - PLN 18.00/person,
 - ticket for disabled person * - PLN 15.00/person,

A reduced ticket is available to children aged 4 to 7, schoolchildren, students, pensioners and disability pensioners upon presentation of a valid ID card.
Free ticket: children up to 4 years of age, tourist guides and tour leaders.
For each group of 10 people 1 guardian enters for free.
Holders of the National Large Family Card and / or the Gdańsk Large Family Card are entitled to a 20% discount.
2. Tickets for can be brought by our website: <https://polsatplusarenagdansk.pl/zwiedzanie> or at the reception desk before tour.
3. To issue a VAT invoice, it is necessary to provide full data while filling in the application form.
4. It is possible to organize a tour in unusual hours. The costs for this are determined individually. It should be booked at least 5 days before the planned visit.
5. It is possible to organize an English-speaking tour exclusively. The fee for this service is the standard ticket price plus PLN 150.00 per group.
6. It is possible to organize a V.I.P. Exclusive. This option lasts up to 1.5 hours and the costs are determined individually. It should be booked at least 5 days before the planned visit.
7. Group tickets can be purchased for 15 to 50 people. With more people, the trip is divided into smaller ones.
8. In order to adjust the Visiting itinerary, it is necessary to notify in advance that disabled people want to participate in the tour.
9. The full and up-to-date schedule of the Guided Tours is available on the ticket page.
10. Entry takes place every hour on the hour:
 - in the period from May to September: daily from 9:30 a.m. to 6.00 p.m. (last trip at 6.00 p.m.)

- in the period from October to April: on selected days of the week from 9:30 a.m. to 4.00 p.m (last trip at 4.00 p.m)
11. The organizer reserves the right to postpone or cancel the visit due to ongoing football training sessions or mass events.

CONTACT

1. If you have any questions, please contact us:
- e-mail: tours@arenagdansk.com
 - mobile phone: **+48 58 76 88 444**